



## **MARE BLU RESIDENCE RULES**

*We invite our Kind Guests to observe the following rules, with the purpose to allow a pleasant stay to themselves and to the others.*

### **1. RESERVATIONS**

The stays are minimum weekly from Saturday to Saturday during July and August, you can ask for different dates sending a mail to the booking.

The reservation of your holiday will be confirmed only with a deposit of 20% of total rent.

Preferences and requests of a particular apartment (number, floor, balcony .. ) will be deemed according to our availability.

We inform our customers that authorized personnel from the residence could enter in your apartment for any repairs or maintenance in your absence.

### **2. CHECK-IN , CHECK-OUT**

All keys of apartment are available between 14:00 and 21:00. If you arrive after 21:00 you have to say it to front desk because we don't have a 24 hour concierge service. You have to give keys back within 10:00 of the day of departure.

### **3. DEPOSIT**

Security deposit of € 200.00 to be paid at check-in. This deposit will be returned at end of your stay.

### **4. PAYMENT PREFERENCES**

The balance due must be paid on arrival, by cash, check or credit card.

Payment of the accommodation has to be paid, for the remaining days, even if customers decide to leave earlier under art. 1385 -1386 required by Italian Law.

### **5. EXCLUSION OF LIABILITY**

The Management is not responsible for any for any losses of personal items or money; all apartments are equipped with a safe, the Management does not respond of his not used.

### **6. BEACH SERVICE**

To each apartment corresponds only one parking place and only one beach service ( 1 umbrella and 2 sunbeds).

### **7. PARKING PLACE**

We guarantee a parking place for each apartment; customers with 2 cars should to leave one of these outside the Residence.

## **8. BEHAVIOR AND SMOKING**

You have to respect the rest time after lunch (in the afternoon from 13.30 to 16.00) and in the night after 23.00. We recommend to not provide bother with shout and and loud TV (recommend the volume max.15)and loud TV (Maximum volume 15)

It is not allowed to smoke inside the apartments. We need to protect non-smokers and all people will stay here after you. This rule should also be respected to prevent fires.

It's forbidden to throw objects from balconies of the apartments.

We recommend our guests to respect pool's timetable ; the opening is from 09:30 to 13:30, and from 16:00 to 19:00. If you want you can sunbathe and swim after 13:30, but the Management is not responsible for what happens when the lifeguard is not present at swimmingpool. For safety reasons:

Pool use is reserved only for Residence's guests

It's forbidden to swim at night

It's forbidden to run around the swimmingpool and walk barefoot

It's forbidden in the reception area and wet bar and barefoot

It's forbidden to enter wet and barefoot in the reception and bar area

It' forbidden to leave towels on the chairs if you are not in the swimming pool

## **9. GUESTS**

Guests' number, fixed for each type of apartment, have to be only for people registered at the front desk.

This number may not be exceeded. Further visits must be communicated to the Reception.

## **10. APARTMENTS**

Waste and garbage must not be left in the apartment , the refrigerator must be empty, all the dishes must be washed otherwise you should to pay the penalty of Euro 30,00.

We recommend to clean electric hobs with a damp cloth or sponge in order to avoid plates malfunction; some electronical components may be damaged by too much water.

## **11. PETS**

It's allowed acces of small pets (max. 12 Kg) for an extra charge; owners should keep their dogs on a leash, they have to clean where their dogs get dirty, they are liable for damages caused by them. Pets access is not allowed for hygiene reason in the pool area and in the garden where are children's games.

You will be deemed to have confirmed your booking and accepted these terms and conditions.

Thank you for your attention, Mare Blu Residence wish you a happy holiday

**THE MANAGEMENT**

**Mare Blu Residence**